

OCR NOTICE OF NONDISCRIMINATION

Source: HHS Office for Civil Rights

The East Alabama Health Care Authority

complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, religion, or sex.

The East Alabama Health Care Authority

does not exclude people or treat them differently because of race, color, national origin, age, disability, religion, or sex.

The East Alabama Healthcare Authority

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, inform East Alabama Medical Center/EAMC-Lanier representative.

If you believe that The East Alabama Healthcare Authority has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, religion, or sex, you can file a grievance with:

Cindy Rayfield, Section 1557 Coordinator
2000 Pepperell Parkway
Opelika, AL 36801
Phone Number: 334-528-3281
Fax Number: 334-528-2161
Contact Portal:

[Contact Us | Opelika & Auburn, Alabama \(AL\), East Alabama Health](#)

You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, Cindy Rayfield, Section 1557 Coordinator, is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at [U.S. Department of Health & Human Services - Office for Civil Rights \(hhs.gov\)](#) or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue SW
Room 509F, HHH Building
Washington, DC 20201

Toll free: 1-800-868-1019,
800-537-7697 (TDD)

Complaint forms are available at [Complaint Process | HHS.gov](#).