



EQUIPMENT WARRANTY INFORMATION

East Alabama Apothecary honors all warranties expressed and implied under Alabama law. East Alabama Apothecary will notify all patients regarding warranty coverage of any supplies sold or rented. Patients are responsible for following manufacturer's instructions for operating, cleaning, care, and storage of products or equipment.

East Alabama Apothecary will not charge the beneficiary or the third-party program for the repair or replacement of covered items or services covered under warranty. In addition, an owner's manual with warranty information will be provided to beneficiaries for all durable medical equipment where this manual is available.

For defective products not covered under manufacturer's warranty, provided that all manufacturer's instructions have been properly followed, East Alabama Apothecary will accept products for replacement within 30 days of purchase.