



## **EQUIPMENT WARRANTY INFORMATION FORM**

East Alabama Apothecary, LLC honors all warranties expressed and implied under applicable State Law. East Alabama Apothecary, LLC will notify all Medicare beneficiaries regarding warranty coverage of any supplies sold or rented. Patients are responsible for following manufacturer's instructions for operating, cleaning, care, and storage of products or equipment.

East Alabama Apothecary, LLC will not charge the beneficiary or the Medicare program for the repair or replacement of Medicare covered items or services covered under warranty. In addition, an owner's manual with warranty information will be provided to beneficiaries for all durable medical equipment where this manual is available.

For defective products not covered under manufacturer's warranty, provided that all manufacturer's instructions have been properly followed, East Alabama Apothecary, LLC will accept products for replacement within 30 days of purchase.