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Dental Plan Benefits

East Alabama Health

Voluntary Employee Benefit Association Trust

> Effective January 1, 2024 Premium Dental Plan



PREFERRED DENTAL

Blue Cross and Blue Shield of Alabama's Dental Network is a statewide dental network. This managed care program is designed to promote quality and cost effective dental care. Currently about 1,700 dentists, approximately 88% of the dentists in Alabama, have joined this program.

Dental Network Provisions:

- Network dentists will file all claims and accept the Blue Cross payment as payment in full (after any deductible and coinsurance you owe).
- Payments for covered services provided by in-network dentists in Alabama are based on the dental network fee schedule that offers an average savings of approximately 20% off billed charges.
- Payments for covered services provided by out-of-network dentists in Alabama will be
 made according to the dental network fee schedule at the same level as in-network
 services. However, you may be responsible for the difference between the Blue Cross
 payment and the dentist's charge (plus any deductible and coinsurance). You may also
 have to file the claim if your dentist's office will not.
- Payments for covered services received outside Alabama will be paid at the lesser of the amount Blue Cross will recognize as the "allowed amount" or the amount charged by the dentist.
- To find a network dentist, go to **AlabamaBlue.com** and click on "Find a Doctor". Then, select "Dentist" for healthcare provider type and enter a search location.

The Managed Dental Network - another reason why Blue Cross and Blue Shield of Alabama is the leader in managed care.



Dental Voluntary Employee Benefit Association Trust East Alabama Medical Center

BENEFITS	COVERAGE
Deductible	\$50 deductible per member per calendar year; maximum of 3 deductibles per family each
	calendar year.
Maximum	\$2,000 per member each calendar year.
Diagnostic and Preventive	Payable at 100% of the Preferred Dental Fee Schedule, with no deductible.
	Dental exams up to four visits per benefit period (does not apply toward the \$2,000)
	maximum).
	Dental X-ray exams:
	Full mouth x-rays, one set during any 36 consecutive months;
	Bitewing x-rays, up to twice per benefit period; and
	Other dental x-rays, used to diagnose a specific condition.
	Routine cleanings, four visits per benefit period (does not apply toward the \$2,000)
	maximum).
	Tooth sealants on teeth numbers 3, 14, 19, and 30, limited to one application per tooth
	each 48 months. Benefits are limited to a maximum payment of \$20 per tooth.
	Fluoride treatment for children through age 18 twice per benefit period.
	Space maintainers (not made of precious metals) that replace prematurely lost teeth for Hidden through and 49.
Restorative	children through age 18. Payable at 100% of the Preferred Dental Fee Schedule, subject to the deductible.
Restorative	•
	Fillings made of silver amalgam and synthetic tooth color materials (tooth color materials include assert soft) and 24 20
	include composite fillings on the front upper and lower teeth numbers 5-12 and 21-28; payment allowance for composite fillings used on posterior teeth is reduced to the
	allowance given on amalgam fillings).
	Simple tooth extractions.
	Direct pulp capping, removal of pulp and root canal treatment.
	Repairs to removable dentures.
	Emergency treatment for pain.
Supplemental Services	Payable at 80% of the Preferred Dental Fee Schedule, subject to the deductible .
Supplemental Services	Oral surgery to treat fractures and dislocations of the jaw, to diagnose and treat mouth
	cysts and abscesses, and for tooth extractions and impacted teeth.
	General anesthesia given for oral or dental surgery. This means drugs injected or inhaled
	for relaxation or to lessen pain, or to make unconscious, but not analgesics, drugs given
	by local infiltration, or nitrous oxide.
	Treatment of the root tip of the tooth including its removal.
Prosthetic Services	Payable at 50% of the Preferred Dental Fee Schedule, subject to the deductible.
	Full or partial dentures.
	Fixed or removable bridges.
	Inlays, onlays, or crowns to restore diseased or accidentally broken teeth, if less
	expensive fillings are not adequate.
Periodontic Services	Payable at 80% of the Preferred Dental Fee Schedule, subject to the deductible.
	Periodontic exams twice each 12 months.
	Removal of diseased gum tissue and reconstructing gums.
	Removal of diseased bone.
	Reconstruction of gums and mucous membranes by surgery.
	Removing plaque and calculus below the gum line for periodontal disease.
Orthodontic	Dependent Orthodontics: Payable at 100% of the Preferred Dental Fee Schedule, subject
	to the deductible for dependent children up to age 26. Limited to a lifetime maximum of
	\$2,000.
	Adult Orthodontics: Payable at 100% of the Preferred Dental Fee Schedule, subject to the
	deductible. Limited to a lifetime maximum of \$1,000.

This is not a contract. Benefits are subject to the terms, limitations and conditions of the group contract.

Note: Temporomandibular joint (TMJ) phase II services limited to \$2,000 lifetime maximum per member.

Group 63718 63763 71968 D10, D0S, D2S, D3S, D4S, RD0; 63719 63764 71969 D00-D19, D0S, RD0; 63720 63765 71970 D10, D0D, RD0 63801 63766 72404 D00, D0S

10/03/2023 HW



Notice of Nondiscrimination

Blue Cross and Blue Shield of Alabama, an independent licensee of the Blue Cross and Blue Shield Association, complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. We do not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Blue Cross and Blue Shield of Alabama:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters and written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as qualified interpreters and information written in other languages

If you need these services, contact our 1557 Compliance Coordinator. If you believe that we have failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance in person or by mail, fax, or email at: Blue Cross and Blue Shield of Alabama, Compliance Office, 450 Riverchase Parkway East, Birmingham, Alabama 35244, Attn: 1557 Compliance Coordinator, 1-855-216-3144, 711 (TTY), 1-205-220-2984 (fax), 1557Grievance@bcbsal.org (email). If you need help filing a grievance, our 1557 Compliance Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201, 1-800-368-1019, 1-800-537-7697 (TDD). Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

Foreign Language Assistance

Spanish: ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-855-216-3144 (ITY: 711) Korean: 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-855-216-3144 (ITY: 711) 번으로 전화해 주십시오.

Chinese: 注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-855-216-3144 (TTY: 711)。

Vietnamese: CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-855-216-3144 (TTY: 711).

انتباه: إذا كنت تتحدث العربية، توجد خدمات مساعدة فيما يتعلق باللغة، بدون تكلفة، متاحة لك. اتصل بـ 3144-216-1855 (الهاتف النصى: 711). [47]

German: ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-855-216-3144 (TTY: 711).

French: ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-855-216-3144 (ATS: 711).

French Creole: ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-855-216-3144 (TTY: 711). Gujarati: ધ્યાન આપી: જો તમે ગુજરાતી બોલતા હોય, તો ભાષા સહાયતા સેવા, તમારા માટે નિઃશુલ્ક ઉપલબ્ધ છે. 1-855-216-3144 પર કૉલ કરો (ITY: 711).

Tagalog: PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa

1-855-216-3144 (TTY: 711).

Hindi: ध्यान दें: अगर आपकी भाषा हिंदी है, तो आपके लिए भाषा सहायता सेवाएँ निःशुल्क उपलब्ध हैं। 1-855-216-3144 (TTY: 711) पर कॉल करें। Laotian: โปดฉาบ: ทุ้าอ่า ท่ามเอ้าพาสา ລາอ, ภามบ่อ๊ภามฉ่อยเตือด้ามพาสา, โดยบ่เสัฐค่า, แม่มมิพ้อมใต้ท่าม. โทธ 1-855-216-3144 (TTY: 711).

Russian: ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-855-216-3144 (телетайп: 711).

Portuguese: ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-855-216-3144 (ITY: 711). Polish: UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezplatnej pomocy językowej. Zadzwoń pod numer 1-855-216-3144 (ITY: 711).

Turkish: DİKKAT: Eğer Türkçe konuşuyor iseniz, dil yardımı hizmetlerinden ücretsiz olarak yararlanabilirsiniz. 1-855-216-3144 (ITY: 711) irtibat numaralarını arayın.

Italian: ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-855-216-3144 (ITY: 711).

Japanese: 注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。1-855-216-3144 (TTY: 711) まで、お電話にてご連絡ください。

